

Dr. Thomas Dullien
Human Resources Director
Barona Resort & Casino

Dr. Thomas Dullien is the Executive Director for Human Relation & Development at Barona Resort & Casino in Lakeside, CA. and is accountable to the Executive Committee for the design, the implementation and administration of all aspects of the Human Resources operations and strategic advancement. This includes all areas of talent recruitment, compensation and benefits, employee relations, performance management, and Barona's organizational development from an HR perspective. Additional accountability for the design, implementation, and administration of all educational and vocational training and development programs of the Barona Institute and its alignment with the strategic goals of the Barona Resort & Casino.

- Thirty-five years hospitality industry experience in operational excellence, HRM, and Leadership and Management development. Twenty-five years of specialized experience in Tribal Gaming.
- Adjunct professor at National University's School of Business with teaching focus on Organizational Development, Leadership and Human Resource Management.
- Developed and implemented the first the first on-line Bachelor of Science degree program in Casino Management; a collaboration of Barona Resort & Casino and National University
- Instrumental in the development and implementation of the most highly praised guest service training programs in a casino centric environment.
- Practical experience in all operational facets of Casino Operation including ACM at Barona Resort & Casino and GM at Soboba Casino.
- Ph.D. from the University of Utah.
- Master Degree in Business Administration from Justus Liebig University, Germany.
- Master Degree in Humanities from the University of Utah.
- Master Degree in Human Resources from National University.
- Professional certifications as Hospitality Educator, Golf & Country Club Manager, Catering Executive, and Association Executive
- Teaching appointments at the University of Utah, College of the Desert, the Collins School for Hospitality (California' State Polytechnic University in Pomona), Chapman University, San Diego State University, University of Nevada (Reno) and National University
- Published author and frequent contributor for the Indian Gaming Magazine, national and international lectures and consulting